

# Message from our Chief Executive

## Our Priorities for the People and Communities of Milton Keynes 2022–23

Healthwatch Milton Keynes is the local independent champion for people using health and social care services, their families and carers. Our mission is to champion peoples' rights and access to high-quality health and social care.

We do this by collecting people's experiences of health and social care services, and working with the people managing and delivering care services to influence positive changes in access and care for our community. Our vision is to see peoples' lived experiences being used to design and improve health and social care services.

We set our priorities for 2023–24 by bringing together all the views and experiences shared with us by the public and the priorities and plans of health and social care leaders.



Maxine Taffetani - Chief Executive Officer  
Healthwatch Milton Keynes

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### Access to Primary Care

You told us what works and what needs to improve – and we'll be working hard to influence positive change to access and accessibility

### Improving System Flow

Making sure that people who have experienced complicated hospital admission, discharge and readmission journeys help to design a better system for the future

### Inequalities in MK

You told us about the inequalities of care and access you experience last year. We're asking the Integrated Care System to improve support to those who need it the most

### Women's' Health

From pre-conception to menopause, we'll be increasing access to information and a chance to chat about your health with peers and professionals

### Enter and view

Using our statutory power, we'll reach people receiving care in Care Homes, their own homes and our hospital and publish reports about what we find and what needs to improve